
HSLI NEWSLETTER

SPRING 1999

Sue Hollander ♣ Jeanette Gawronski ♣ Editors

VOL. 17 No. 1

FROM THE PRESIDENT

1999 has already made its mark on history. Many places in Illinois hit record low temperatures and recorded record snow falls (17" in Bloomington). While snowed in for three days I had time to reflect on my life. I won't bore you with all the thoughts that went through my head, but I will share my thinking on my career choice. Sometimes we lose perspective on why we became health science librarians. Between meetings, budgets, staffing issues etc. we tend to get bogged down. The Monday before Christmas I received a call from a surgeon requesting information for a surgery he would be performing Christmas Eve. He had never performed this procedure before, but had read about it. He needed as much information as I could find. Within two hours the search was completed and he had selected the articles he needed to read. Now the real work begins. Three days before Christmas we needed to interlibrary loan nine articles on a Rush request. Maggie Ambrose and Sally Vance pitched in and within hours we had located and received all the articles requested from you. Yes, **YOU**, our fellow librarians within Illinois helped provide the information needed for this surgery. I felt a sense of pride to belong to such a noble profession. All helping each other out in time of need. Our institutions may be in competition, but we are there for each other, helping those that need it most, the

patient. The surgery was a success thanks to everyone who answered our call for help. I felt good about the work that my staff and I had done during the holiday week. When I returned to work after the new year, there was a copy of a letter on my desk. The letter was from the surgeon addressed to the CEO of BroMenn Healthcare. I want to share with you some excerpts from the letter because it is also meant for you. "...This last week I had a patient who has a significantly rare problem that required an urgent literature search and obtaining reference articles concerning his treatment. The staff at the BroMenn Health Sciences Library was incredibly courteous, informative, and helpful and helped me provide a service to this patient that otherwise would not have been afforded him. Congratulations for keeping such a wonderful team on staff."

You are all part of our team. You came to our aid when we needed it most. We are all a part of each other's teams. Helping each other out for the benefit of our patients. This is why I chose to become a health sciences librarian. Let's not lose track of our mission as we head into the new millennium and Y2K issues. Simply put, we are sources for each other for resource sharing, education, and networking. Remember why you chose your profession and don't get bogged down in the day to day grind. Thanks for being a part of my team, and letting me be a part of yours. May 1999 be a good year for you.

Toni Tucker

ANNOUNCEMENTS

Volunteers Wanted!

MLA will be in Chicago this year and HSLI wants to provide support from the state level. HSLI will be staffing the Hospitality room at MLA on Sunday, May 16, 1999. The hours that will need to be covered are 7:00 A.M. - 7:00 P.M. If you are interested in helping out on this date contact Toni Tucker by phone or e-mail. You will be assigned a time slot by the MLA Hospitality Committee. If you have a time preference let Toni know.

(309) 827-4321 ext 3186
ttucker@darkstar.rsa.lib.il.us

Changes in Docline

The journal collection of *Saint Anthony College of Nursing in Rockford, Illinois* is now listed under its own LIBID in DOCLINE. Until recently, the College's collection was combined with the holding of the *Medical Library at Saint Anthony Medical Center*. At this time, the Medical Center Library's holdings no longer include the College's holdings. To continue routing to the College, add their new LIBID (see below) to your routing table.

LIBID: 61108C (new)
St. Anthony College of Nursing
Sister Mary Linus Learning Resource Center
5658 E. State Street
Rockford, IL 61108
(815) 395-5097

LIBID: 61101C (no longer incl. CON holdings)
St. Anthony Medical Center
Medical Library (previously Health Information Resource Center)
5666 East State Street
Rockford, IL 61108-2472
(815) 395-5191

Congratulations!

Toni Tucker has advanced from the level of Senior Member in the Academy of Health Information Professionals to Distinguished Member.

COMMITTEE NEWS

HSLI Marketing Task Force 1999

Virginia Gale, Chair
Nina Pals
Fran Kovach
Paul Blobaum
Toni Tucker

The charge of the Marketing Task Force for 1999 will be as follows:

- * Set up the HSLI Listserv
- * Site of origin for the HSLI Homepage
- * Survey membership

The first Marketing Task Force meeting was February 24, 1999 at St. Joseph Medical Center in Joliet.

CONSORTIA NEWS

HSLI members might be interested in a couple of issues that came up at the recent Metropolitan Chicago Consortium on January 28, 1999.

1. After trying to publish the consortium newsletter, *Metrometeor*, via the Internet, it was decided to revert to just plain e-mail communication, via a group list (metrocon@uic.edu). That move imposes some demands on ALL consortium members, and, as a result, the Metro Standards

(for membership) had to be amended,

2. Standards of membership amendment: It was proposed, seconded and voted to add yet another standard to our current list, that is reviewed and approved by the prospective members' Librarian and Administrator at time of application for membership. The Standard specifies that Internet and E-mail connections are to be active in the Library. Metro members felt that it is time to bring ALL library members into compliance, especially as e-mail is becoming our chief mode of communication.

3. Two new institutions requested consideration for membership: Cook County requested re-installment (Neera Kukreja, Director, and Sandra Wood, Librarian), and Ravenswood Hospital (Donald Simon - pronounce "see-mon" - Librarian.) One of our basic standards that takes precedent over all others is that the institution **HAS** to employ a full time professional Librarian.

4. The group decided to develop a web site, where some of the permanent records, like by-laws, standards, membership lists, etc. reside, with links to members' individual web sites as appropriate.

If you want a copy of the Standards, I can get it for you.

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2650 Ridge Ave
Evanston IL 60201



HILC is preparing bibliographies for inclusion in the Alliance Library System newsletter, AT FIRST GLANCE, once a month during 1999 under the title "What People Ask About. . ." . A

listing of Web sites and other resources will be compiled for topics on "Keeping Healthy" (January 18, 1999 issue), "Health Care Associations and Organizations Web sites" (in December 18, 1998 issue), "Women's Health", "Cancer", "Diabetes", "ADD", etc. These will be accessible via the Web.

BroMenn Healthcare hosted HILC's November 19 meeting. Our members were given a very informative tour of the new Community Cancer Center in Bloomington by Barb Nathan, director. Bradley University will host our March 18 meeting. Our program will be on DRA, the new IO system, presented by Meg Frazier, bibliographic instruction librarian at Bradley.

Mary Evans
Carl Sandburg College

LEGISLATIVE NEWS

While the legislative bodies at the State and National levels are preparing their agendas for the new session, I thought a quick review of the literature for censorship and copyright articles might be of interest. I've annotated the articles, and, if there are any of interest, they can be obtained from NIU (and other libraries) through ILL channels.

Censorship

Flagg, Gordon. "Judge Delays Enforcement of Child Protection Act." AMERICAN LIBRARIES v30 n1 Jan 99 p13.

A U.S. District Judge issued a restraining order blocking enforcement of the Child Online Protection Act until February 1, 1999.

Flagg, Gordon. "Louden County Library Loses Filtering Lawsuit." AMERICAN LIBRARIES v30 n1 Jan 99 p14.

The outcome of a lawsuit concerning filters on Internet terminals and library board responses are described.

Goldberg, Beverly. "Censorship Watch." AMERICAN LIBRARIES v30 n1 Jan99 p17.

Internet filtering policies, contested required readings in schools, and a contested film in a public library incidents are summarized.

Copyright

D'Alessandro, Michael P., et. al. "The Virtual Hospital: experiences in creating and sustaining a digital library." BULLETIN OF THE MEDICAL LIBRARY ASSOCIATION v86 n4 Oct 98 p553-63

"Emerging digital library technology holds promise for allowing the creation of digital libraries and digital presses that can allow faculty and universities to bypass commercial publishers, retain control of their content, and distribute it directly to their users..." from the article abstract. Authors are affiliated with the University of Iowa College of Medicine.

Gasaway, Laura N. "Copyright: A Challenge to Distance Learning: Part I." INFORMATION OUTLOOK v2 n10 Oct 98 p43.

"Copyright: A Challenge to Distance Learning: Part II." INFORMATION OUTLOOK v2 n11 Nov 98 p15.

"Copyright: A Challenge to Distance Learning: Part III." INFORMATION OUTLOOK v2 n12 Dec 98 p13.

The author of the 3-part series, chair of the Special Libraries Association Copyright Committee, examines the legal issue of copyright involved in distance learning.

Crosby, John. "Digital Copyright Protection: Good or Bad for Libraries?" INFORMATION OUTLOOK v3 n1 Jan 99 p32.

In his column, "Government Relations Outlook," Crosby touches upon several aspects of the recently passed Digital Millenium Copyright Act, stating "The problem with the legislation is that it creates solutions for a lot of problems that haven't occurred yet," while "A few rays of sunshine have appeared in the new law," citing provisions for copying for preservation.

Gasaway, Laura N. "Copyright Protection Extended." INFORMATION OUTLOOK v3 n1 Jan99 p36-7.

Gasaway describes the passage of the Copyright Term Extension Act as "a sad day for scholars and researchers everywhere." She reviews the history of the length of term of copyright protection. A chart she created "to assist librarians and others in determining when a copyright work enters public domain..." has been updated to reflect this new amendment. It is located at: <http://www.unc.edu/~unclng/public-d.htm>

Ann Glenn
Legislative Committee

☺☺ **CHUCKLE BOARD** ☺☺

A man runs into the vet's office carrying his dog, screaming for help. The vet rushes him back to an examination room and has him put his dog down on the examination table. The vet examines the still, limp body and after a few moments tells the man that his dog, regrettably, is dead.

The man, clearly agitated and not willing to accept this, demands a second opinion.

The vet goes into the back room and comes out with a cat and puts the cat down next to the dog's body. The cat sniffs the body, walks from head to tail poking and sniffing the dog's body and finally looks at the vet and meows.

The vet looks at the man and says, "I'm sorry, but the cat thinks that your dog is dead too."

The man is still unwilling to accept that his dog is dead. The vet brings in a black labrador. The lab sniffs the body, walks from head to tail, and finally looks at the vet and barks. The vet looks at the man and says, "I'm sorry, but the lab thinks your dog is dead too."

The man, finally resigned to the diagnosis, thanks the vet and asks how much he owes.

The vet answers, "\$650.

"\$650 to tell me my dog is dead?" exclaimed the man....

"Well," the vet replies, "I would only have charged you \$50 for my initial diagnosis. The additional \$600 was for the cat scan and lab tests."

NN/LM GMR

Hello Network Members:

Check out the following sites from NLM for information on MeSH.

MeSH Browser - NLM now has a MeSH browser available on the web. The MeSH Browser can be used to find descriptors of interest and see these in relationship to other descriptors. This vocabulary look-up aid is designed to help quickly locate descriptors of possible interest and to show the hierarchy in which these descriptors appear. The Browser displays virtually complete MeSH records, including the scope notes, annotations, entry vocabulary, history notes, allowable qualifiers, etc. It also provides links to relevant sections of the NLM Indexing Manual.
<http://www.nlm.nih.gov/mesh/99MBrowser.html>

NOTE: Clicking on the MeSH Browser link opens a new window in Netscape and Internet Explorer. The old link is then minimized at the bottom of your screen.

Medical Subject Headings (MESH) Fact Sheet - This NLM Fact Sheet provides a brief description of the MeSH structure and links to MeSH Publications, changes in MeSH, actual MeSH files, UMLS and the MeSH Browser.
<http://www.nlm.nih.gov/mesh/meshhome.html>

What's New - The What's New page highlights current developments in MeSH.
<http://www.nlm.nih.gov/mesh/whatsnew.html>

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<http://www.nlm.nih.gov/gmr>

INTERNET

Merck Publications On-line

For the past three years Merck has provided an Internet version of *The Merck Manual of Diagnosis and Therapy*, free of charge, at its web site:
<http://www.merck.com/pubs/>

The Merck Manual of Geriatrics, first published in 1990 and now in its second edition, is now available at this same site. It focuses on medical problems of the elderly and provides clinical information to physicians, nurses, pharmacists, and other health professionals involved in the care of elderly patients. Non-health professionals may also find this resource useful.

Diagnostic Test Information

<http://dgim-www.ucsf.edu/TestSearch.html>

Diagnostic Test Information Server is an experimental resource which will allow you to look up information on diagnostic tests. Currently, you can only search for Laboratory Tests. Soon there will be information on Microbiology tests and Radiology tests. These diagnostic test databases were created as part of publication of the book: Nicoll D, McPhee SJ, Chou TM, Detmer WM. *Pocket Guide to Diagnostic Tests*. Appleton & Lange, 1996.

Learn CPR

<http://www.learncpr.org/>

The core of the site is the CPR Info section, which contains instructions for Quick and Standard CPR, and performing CPR on children and infants. From this section, users can print out a basic illustrated pocket guide to CPR. Other resources include guides to first aid for choking, CPR facts and history, a Quicktime video demonstration, a quiz, related links, and an Ask the Doctor section, which invites questions and prints answers to previous queries. This site should serve as an introduction and basic guide, not a substitute for real CPR training.

Internet Service Providers

Are you looking for an Internet Service Provider (ISP)? Check out ISPcheck. This site provides details on 8,000 Internet access plans available from more than 3,200 companies. The ISPcheck web site is located at:
<http://ispcheck.com>

Doctor's Guide to the Internet -

<http://www.pslgroup.com/docguide.htm>

This site features medical news and alerts, new medical sites of the week, new drugs recently approved (worldwide), and a listing of medical conferences and CME/CHE events.

Medical Tribune: the Physician's News Source - <http://www.medtrib.com/>

The Medical Tribune web page highlights top news stories, including those found in the most recent Medical Tribune Neurology Edition, and presents MD CyberGuide, which ranks medical sites on the Internet.

Alternative Medicine Home Page -

<http://www.pitt.edu/~cbw/refe.html>

Represents a "jumping off point" for sources of information on unconventional, unorthodox, unproven, alternative, complementary or integrative therapies. Links to references of studies describing experiences with some of these therapies.

THIS...AND THAT...

HSLI '99

It's time to mark your calendars for this year's meeting. The place to be is Quincy on November 4-5, 1999 as we "Embrace the Past & Plan for the Future." Tentative CE courses are:

Technology Troubleshooting
Teaching the Adult Learner in the Library
Information Resources in Nursing
Customer Service

Conference Speakers

Jean Simon, Chair of National Commission on Libraries and Information Science (NCLIS) will be the Friday luncheon speaker.

As NCLIS Chairperson, Mrs. Simon brings rich and varied experience in law, government, and information policy, as well as on issues relating to libraries, women, and the elderly. She is a long-time advocate for libraries at the local, state, and national levels, and she served as a member of the Advisory Committee to the first White House Conference on Library and Information Services which was held in 1979.

An attorney by training, with a J. D. degree from the Northwestern University Law School, Mrs. Simon has served two terms as Representative in the Illinois General Assembly. She has worked as a legislative analyst for the National Advisory Council of Women's Educational Programs and as governmental relations representative for Illinois Attorney General Neil Hartigan. In 1997, Jeanne Hurley Simon was named adjunct professor at Southern Illinois University at Carbondale, IL. She was nominated to a second term on the Commission, Nov 6, 1997.

Jean Wilkins, the newly appointed State Librarian, will also be a speaker.

The Thursday evening reception will be at the Gardner Museum of Architecture and Design, which was the original Quincy Public Library.



Loanable Technology at the SIU

For the last eight years, SIU Medical Library has circulated portable computers to the faculty, students, residents and staff. This service was, and still is, very well-received. Circulation of computers began in 1991 with a Macintosh Portable computer that was big, heavy and cumbersome. In 1995, two Macintosh PowerBook 150s were added. In 1997, seven Compaq Armada laptops were added; two for overnight circulation, and five for use within the library, or as a portable training lab. The Compaqs are capable of connecting to a wireless network so Internet access and printing are available from anywhere within the library. In 1998, three Toshiba Satellite Pro and five Toshiba Tecra laptops were purchased, along with two Sharp LCD projectors. The Tecras have video-conferencing capabilities.

Each computer circulated overnight, except on weekends, when each was checked out on Friday and due back Monday morning. A user cannot reserve a computer two consecutive nights or two consecutive weekends unless no other user reserved one.

Maintenance of the computers is a time-consuming task. Each computer is checked after every use by a member of the Reference staff. This includes checking that the software is still available and functional, as well as deleting any document or non-library software that may have been loaded by the borrower. Restore disks for each model of computer have been created, which has alleviated some of the work, but keeping batteries charged, and the computers functioning properly continues to be an overwhelming task.

Future plans include adding some Libretto mini-notebook computers to the collection, as well as other technologies, such as a videophone.

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EVALUATION OF EDUCATION SESSIONS
HSLI Fall Conference - Chicago, November 5-6, 1998

PLEASE MAKE EXTRA COPIES OF THIS FORM IF NECESSARY AND COMPLETE A FORM FOR EACH CLASS ATTENDED.

Circle class attended and your responses.

Session attended: Evidence Based Medicine
Internet
PubMed
Ethics

Was the speaker knowledgeable about the topic?

Excellent		Average		Poor
5	4	3	2	1

Was the topic presented in an understandable format?

Excellent		Average		Poor
5	4	3	2	1

Was the topic covered in a thorough manner?

Yes	Too Thorough	Too Simple
-----	--------------	------------

Did the speaker have an appreciation of the background and education needs of the audience?

Excellent		Average		Poor
5	4	3	2	1

Did you gain new knowledge in this area and can you apply this information in your library?

YES	NO
-----	----

Overall Program Rating:

Excellent		Average		Poor
5	4	3	2	1

Do you have any other comments or any suggested topics for future meetings?

Please return this evaluation to: Laura Wimmer
Resurrection Medical Center
Dr. Martin Sullivan Library and Memorial Info. Center
7435 West Talcott Ave.
Chicago, IL 60631
FAX: (312) 594-7974

CHICAGO & SOUTH CONSORTIUM BENCHMARKING PROJECT 1998

In 1997, the Chicago & South Consortium began investigating the use of benchmarking projects. Our goal was to show the value of the library services and resources in providing quality patient care. We also wanted to select a project that would help fulfill JCAHO requirements for a user survey. We decided to begin with a literature / information search quality monitor. A committee chaired by Janette Trofimuk of Hinsdale Hospital Health Sciences Library developed a survey form based on the King and Rochester studies. Consortium members who wished to participate agreed to distribute the survey to patrons who had requested literature / information searches for at least one month during the first half of 1998. Surveys were sent with search results. Five libraries participated and the results were collated and presented to the members.

Here is how our results compare to King and Rochester.

Assessment Criteria	Rochester	King	C&SC
Quality			
Relevant	90.7%	88.4%	99.2%
Accurate & current	100.0	98.6	99.2
Cognitive value			
Refreshed memory...	94.5	94.4	83.2
Substantiated prior knowledge	79.5	82.9	86.6
Provided new knowledge	93.1	95.9	97.0
Contribution to quality care			
Better informed decisions	96.5	98.6	91.6
Contributed to higher quality care	94.1	94.6	91.4

We found that some questions appeared to be confusing to respondents, so we simplified the questionnaire. We agreed to conduct the study again in 1999 under the same conditions as last year. We welcome the participation of other libraries or consortia. If you would like to participate, please contact Virginia Gale at Provena Saint Joseph Medical Center, Joliet, at 815-725-7133 x3530 or vgale@htls.lib.il.us.

PROVENA SAINT JOSEPH MEDICAL CENTER, JOLIET, IL
LEON P. GARDNER HEALTH SCIENCE LIBRARY

LITERATURE / INFORMATION SEARCH QUALITY MONITOR

To comply with JCAHO's criteria for continuous quality improvement, we are monitoring the impact of our information searches. We would appreciate your taking a few minutes to complete and return this survey in the envelope provided.

1. Please check your user category:

Medical Staff Nursing Staff Administrator/Manager Resident
 Allied Health Staff Other Hospital Staff Patient/Family/Consumer Student

2. This information was needed for:

Patient Care Management/Planning Personal/Family Health School
 Presentation Medical/Nursing Research Other _____

3. Please characterize the **VALUE & QUALITY** of the information you received:

The information was accurate and current. Yes No
Did you receive sufficient items relevant to your request? Yes No
 No, but I didn't expect to find many
Please comment if you responded no _____
Would you like the search re-done? Yes No
Comment _____

4. Please check each item with which you **AGREE**:

The information provided some new knowledge.
 It substantiated prior knowledge or belief.
 It refreshed my memory of details or facts.

 It resulted in better-informed clinical or work decisions.
 It contributed to higher quality patient care or work.

5. Which statement best describes the search results **IMPACT** on this problem (choose only one):

I will **definitely** handle this problem differently.
 I will **probably** handle this problem differently.
 The information **confirmed my decision** on this problem.
 I will **probably not** handle this problem differently.
 I will **definitely not** handle this problem differently.

6. Did you receive the information in time to be useful? Yes No

7. General Comments:

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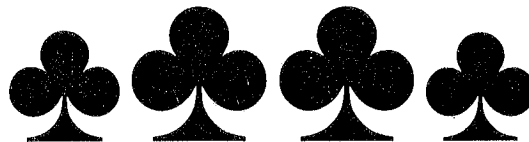
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Membership

If you have questions about membership or would like membership information sent to prospective or current HSLI members, contact Robert Hancock, the chair of the committee. Please call him or mail information directly to him.

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The HSLI newsletter is published quarterly as a service to HSLI members. All contributions are welcome. Please submit typed articles (on disk in WP format is good, too!) to Sue Hollander at (815) 395-5655 (fax) or sholland@uic.edu (e-mail) NEXT DEADLINE: JUNE 1, 1999. We rely on our members for contributions; please help make this newsletter an effective tool for communication.

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